

CALIDO ZIP SCREEN - TROUBLE-SHOOTING

MY MOTORISED CALIDO ZIP SCREEN WILL NOT GO UP OR DOWN. WHAT CAN I DO?

- Check the red LED light is illuminating on the remote when the open button is pressed. If not the batteries will need to be changed.
- Check the Calido Zip Screen's isolating switch has not been turned off.
- Check the circuit breaker on your switchboard has not been tripped.
- If your remote is a multi-channel remote check the correct channel has been selected.
- Check there is nothing obstructing the screen.
- If your Calido Zip Screen still won't operate please contact Johnson & Couzins.

HOW MUCH WIND CAN MY CALIDO ZIP SCREEN HANDLE?

The amount of wind a Calido Zip Screen can handle is dependent on a number of variables. In particular, the size of the screen and the gusty nature of the wind. As a general guide, a screen can handle strong winds of up to 50kph once the Calido Zip Screen is in its down position.

In the event of high winds open your Calido Zip Screen to prevent damage.

MY CALIDO SCREEN HAS WRINKLES

On occasion when winding down the Calido Zip Screen you might notice some wrinkling in the fabric. This can occur when the fabric is wound around the roller. After a short period of time in the sun these wrinkles will flatten out.

MY CLEAR PVC HAS GONE 'MILKY' COLOURED

If the screen has been wound up wet this can cause the PVC to go a 'milky' colour. Once wound down this will disappear after a short period of time.

Should you experience any issues with your product please contact us on:

0800 664 083

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Johnson & Couzins warrants against deterioration or damage to the Covered Product attributable to manufacturing defects for 3 years from the date supplied on your warranty documentation.

EXCLUSIONS

The warranty applies to normal and reasonable use of the Covered Product. The following exclusions apply to the warranty:

1. Damage resulting from misuse (including failure to follow instructions regarding care and maintenance of the Covered Product), abuse, accidents, and negligence;
2. Damage resulting from external causes such as, but not limited to, water damage, exposure to sharp objects, exposure to excessive force, anomalies in the electrical current supplied to the product (if applicable), rubbing action, and extreme thermal or environmental conditions;
3. Damage resulting from work on, alterations, or improper installation of the Covered Product by someone other than someone authorised by Johnson & Couzins;
4. Damage resulting from any unauthorised additions eg; lights, heaters, signage, gas works etc;
5. Damage attributable to anything not supplied by Johnson & Couzins e.g. shade sail posts or framing that the Covered Product is attached to;
6. Fading or discolouration caused by exposure to sunlight or chemicals such as ammonia, laundry detergent, household bleach, or "spray and leave" cleaners such as Wet & Forget;
7. Rot, damage, or loss of strength to the Covered Product due to any exclusion event;
8. Any claim for consequential indirect or special damage or loss of any kind;
9. Fair wear and tear;
10. Any clear PVC.

WARRANTY CLAIM PROCESS

If you believe that damage or deterioration of the Covered Product is covered by this warranty please contact us on **0800 664 083**.

WARRANTY COVER

If we accept your warranty claim we will, at our discretion, repair or replace the deterioration or damage to the Covered Product, free of charge.

SUPERIOR OUTDOOR LIVING
PROVIDERS SINCE 1866



CALIDO OWNER MANUAL

Congratulations and thank you for installing a Johnson & Couzins Calido Zip Screen

The Calido Zip Screen gives you complete control over your outdoor space. At the touch of a button it slides up and down with ease, with your choice of fabric ensuring you can enjoy weather protection or privacy. When you retract the Calido Zip Screen it virtually disappears into its protective pelmet, providing a stylish, seamless appearance inside and out.

The Calido Zip Screen is designed with longevity, serviceability and style in mind, with its design ensuring all moving parts are tucked away out of sight, making the Calido Zip Screen the ideal choice for any outdoor living area.

VISTASCREENS

JC
Johnson & Couzins

REMOTE OPERATION

Calido Zip Screens are either manually operated, or come supplied with a remote.

TO OPERATE REMOTE

Push to open

Push to stop

Push to close



MANUAL - SPRING ASSISTED

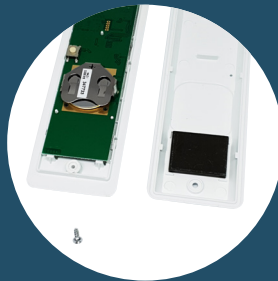
1. Rotate the lock until it is in the unlock position, the screen will easily slide up and down.
2. Pull the screen down to the desired position, then put a small amount of pressure on the lock and rotate the knob into the lock position. This will keep your screen in place.
3. To wind the screen up, rotate the knob into the unlock position and slowly slide the screen to the top. Ensure you are holding the screen as it retracts so it does not retract too quickly and damage the screen.



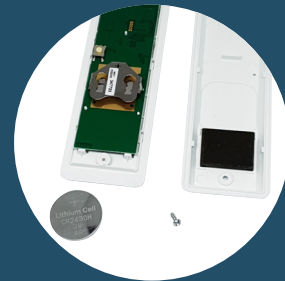
TO CHANGE BATTERIES



Unscrew the back of the remote case by turning the screw anti-clockwise.



Gently pry open case to reveal the battery. Slide out the old battery.



Replace the old battery with a new CR2430 battery. Then replace the back cover and tighten the screw by turning clockwise.

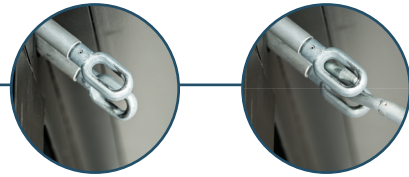
OPENING AND CLOSING

- Take care to lower the Calido Zip Screen until it comes to rest just above the ground. Stopping the screen at this point will prevent the bottom bar becoming scratched or the screen get out of shape.
- Calido Zip Screens can be lowered to any position.
- If the screen stops sliding for any reason stop it momentarily before lowering it again. If the bottom bar continues to remain stationary assist the screen by gently pushing down the bottom bar. This can happen particularly when it is windy.
- Ensure the screen to dry before winding it up.



MANUAL - CRANK HANDLE.

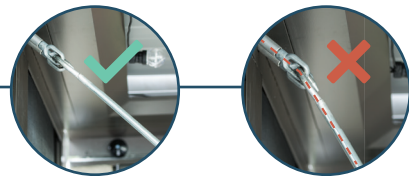
1. Hook the supplied crank handle into the gearbox loop.



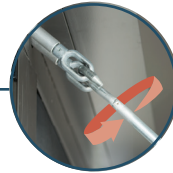
2. Ensure downward pressure is applied to the handle to keep the handle to the bottom of the loop.



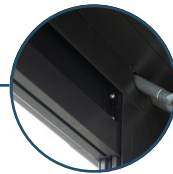
3. As much as practical line up the crank handle to line up with the shaft the eye is connected to.



4. Wind the handle to raise and lower the Calido Zip Screen.



5. When winding the Calido Zip Screen to its up position continue to wind until the screen comes to rest on its stops. Do not over wind.



CARE AND MAINTENANCE

- Clean your Calido Zip Screen system regularly with a damp cloth or hose and brush using a car cleaning product or other PH neutral cleaner. Do not use any abrasive products or any petrochemical based products as this will damage the screen's powder coating. We recommend cleaning your Calido Zip Screen on a monthly basis.
- Ensure the side tracks are free from leaves and debris.
- Do not use lubricant on the tracks.
- Ensure the remote is kept away from children.
- In the event of high winds open your Calido Zip Screen to prevent damage.
- Cleaning the PVC can be done with a mild soap and warm water. Take care not to scuff the surface. Do not dry rub. Do not allow dirt or bird droppings to remain on your Calido Zip Screen for a prolonged period of time.